



National Guard Family Program

Lt Col Cory H. Lyman
Chief, Plans and
Operations
NGB-J1-FP

(703) 607-5547

cory.lyman@nbg

Agenda

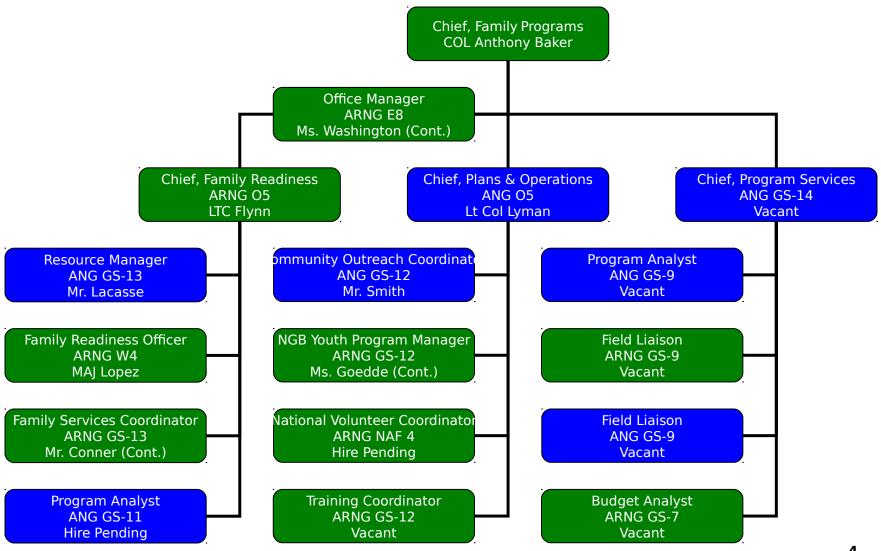
- Strategic View
- NGB Family Program Organizational Structure
- Vision and Keys to Success
- Joint Force Headquarters Delivery System
 - What it is...How it Works
 - Strengths
 - Community Partnerships
- ANG Wing Family Program Coordinator (WFPC)
 - Background
 - Ideas that are Working
- Highlighted Programs
 - Family Assistance Centers
 - NGB Child & Youth Program
 - Inter-Service Family Support Committee
- Joint Services Family Support Network



Strategic View

- Mobilize resources to support all families
- Ensure No Family is forgotten or left behind
- Build strong joint family support network & delivery system
- Provide easy access to information, services and support

NGB Family Program Office





VISION

An enhanced quality of life for all Service members regardless of Service Component, their families, and the communities in which they live.

How: A robust network of trained volunteers allied with a variety of partners in support of all military Service members. Network includes formal and informal ties with: Active and Reserve Components; private businesses government agencies; employers; Volunteer Service Organizations, Veteran Service Organizations, and members and their families.



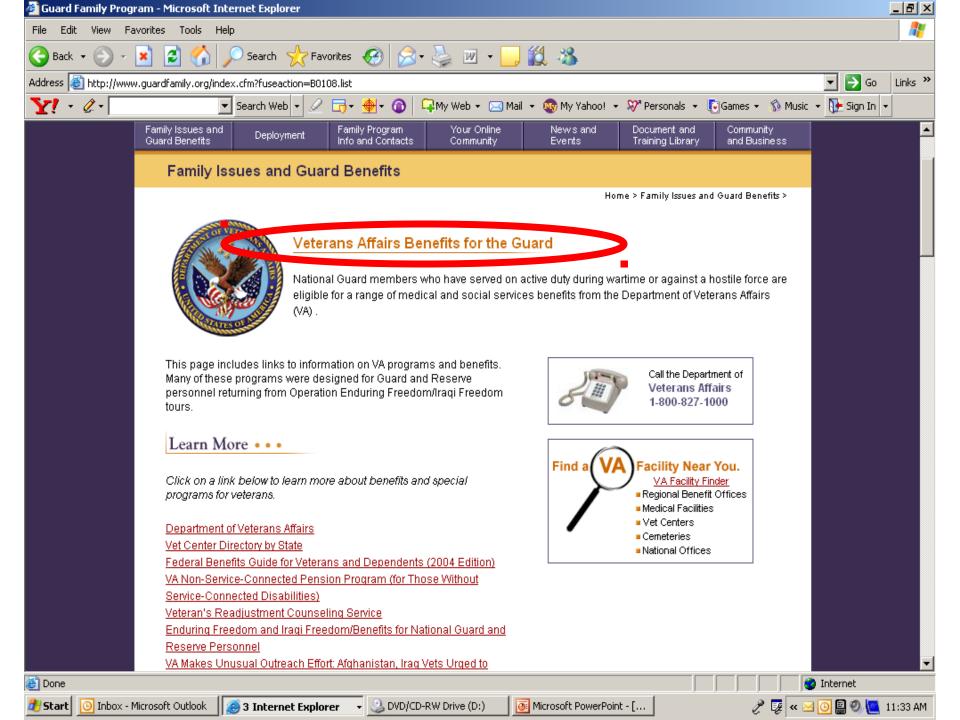
Keys to Success

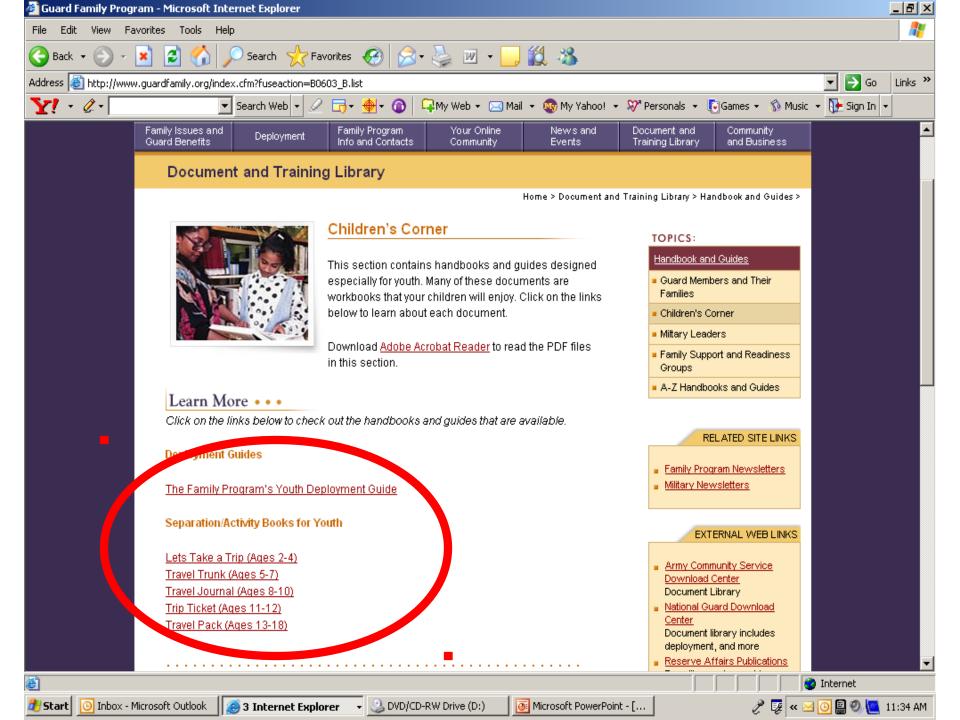
- Leadership Champions
- Training
- Partnerships
- Community Support
- Volunteers
- Portals of Information













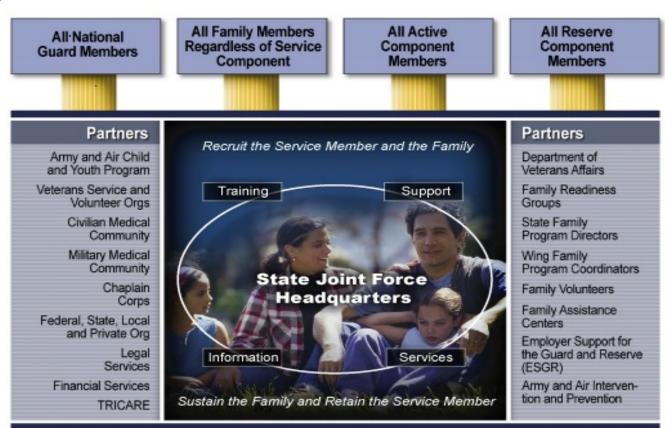




National Guard Family



Program JOINT FORCE HEADQUARTERS DELIVERY SYSTEM



CONTINUUM OF SERVICE PLATFORM FOR ALL SERVICE MEMBERS AND FAMILIES





- Supports all Military Families
- Delivery platform where no AD Installation exists
- DoD solution geographically dispersed families
- Service <u>before</u>, <u>during</u>, <u>and after</u> deployments
- Safety net following active duty
- Employs <u>existing</u> structures, resources & technologies
- Finds and cultivates services
- Leverages <u>Community and Employer support</u>¹⁵



54 Joint Force Headquarters (JFHQ)

- -54 State Family Program Directors
 - Family Readiness Group Assistants
 - Family Readiness Group Leaders (FRGs; Volunteers)
 - State Child & Youth Specialists
 - State Benefit Specialists (Soon...)
 - Employer Program Support Specialist
- -420 Family Assistance Centers
- -88 Wing Family Program Coordinators

National Guard Family Program COMMUNITY PROGRAM

Family Assistance Centers (FACs)

- NGB Family Program Office assists with guidance
- JFHQs plan for, locate, establish, and coordinate FACs
- FACs will remain beyond the Global War on Terrorism
- Validated for war time: 464 FACs; peace time: 162 FAC
- 420+ National Guard FACs operating nation wide
- Critical links for families, service members, & communities
- Mission given under FORSCOM Regulation 500-3-1

"Coordinate family assistance for all military dependents in the State and in the areas beyond the support capability of military facilities."



Wing Family Program Coordinators

- •Responsible to Support, service, and train between 900 and 1400 members of an ANG Wing and their Families (including ~300 full time technicians & their families)
- Train & direct lead volunteers in the Wing Units
- Provide support, information, and referral for Active Duty

and reservist members and families seeking assistance

Seek out and utilize community partners



Three Separate Service Options



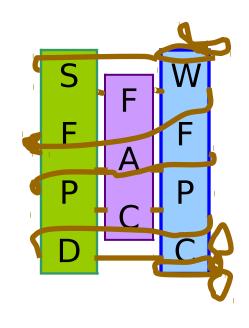
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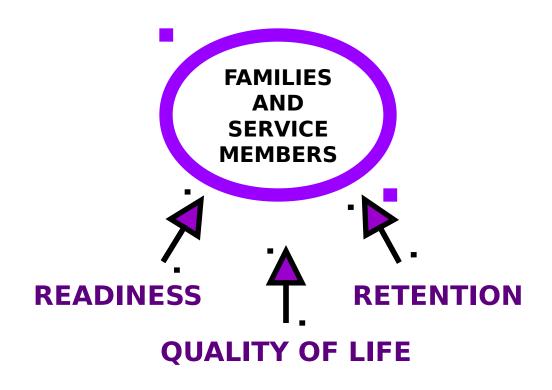
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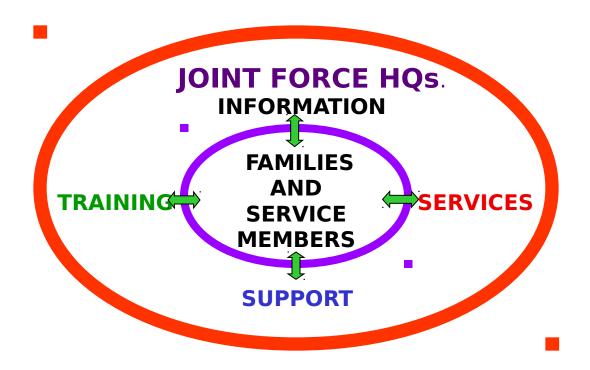


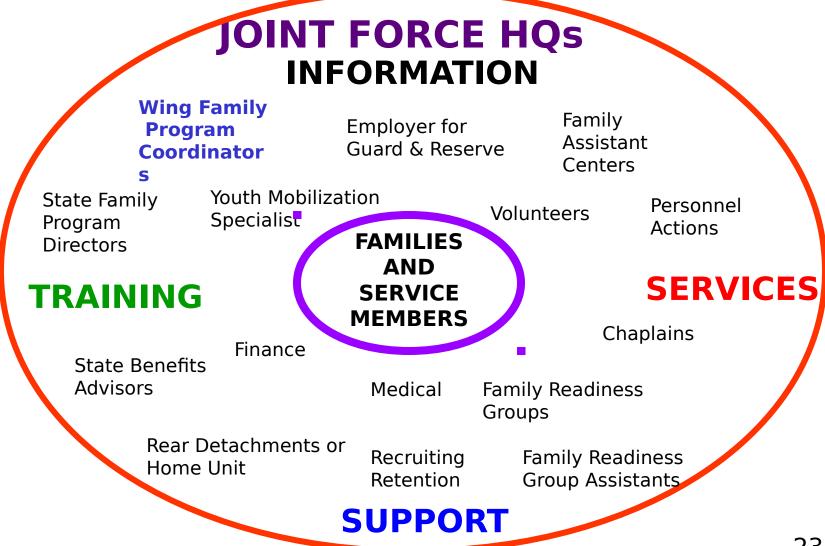
Lash Services Together for Unity and Strength





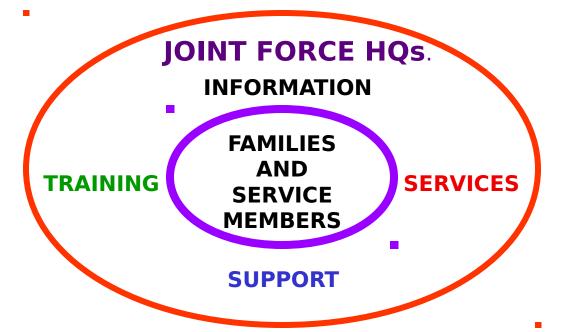




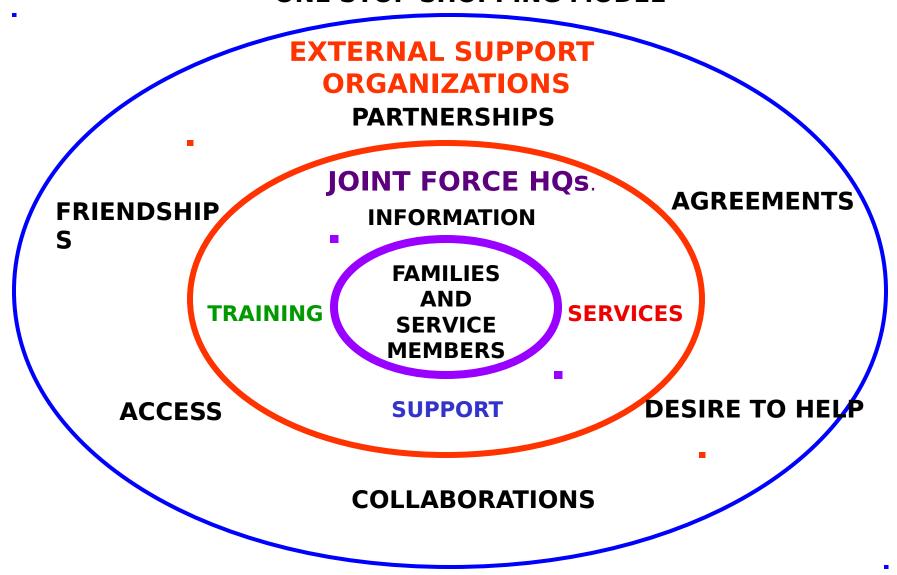


FAMILY SUPPORT AND SERVICE ONE STOP SHOPPING MODEL

EXTERNAL SUPPORT ORGANIZATIONS

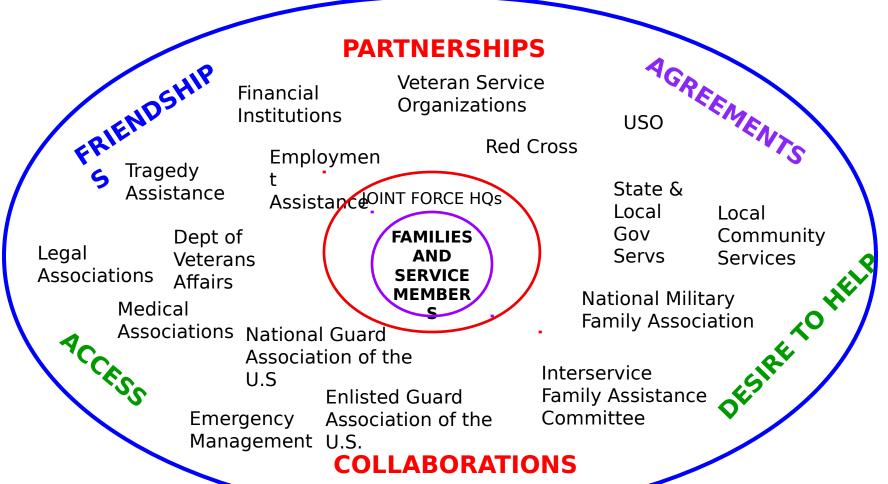


FAMILY SUPPORT AND SERVICE ONE STOP SHOPPING MODEL

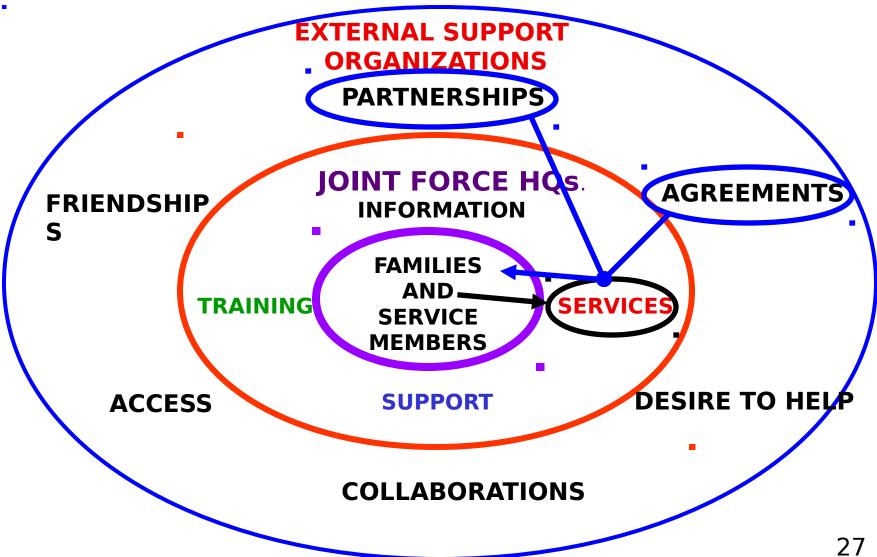


ONE STOP SHOPPING MODEL

EXTERNAL SUPPORT ORGANIZATIONS



FAMILY SUPPORT AND SERVICE ONE STOP SHOPPING MODEL





Family Needs

TRIGGER **EVENTS**

- Deployment
 - Notification
 - Sustainme
 - Reunion
- Natural Disaster
- Family Crisis

Command er

Resources

REFERRAL

EXPERTS

- State Family Program Directors
- Wing Family Program Coordinators
- Family Assistance Centers
- Family Readiness Group
- Volunteers
- ESGR
- Inter-Service Family Assist. Comm.
- Youth Mobilization Specialist
- State Benefits Advisors (Future)

Referral, Training

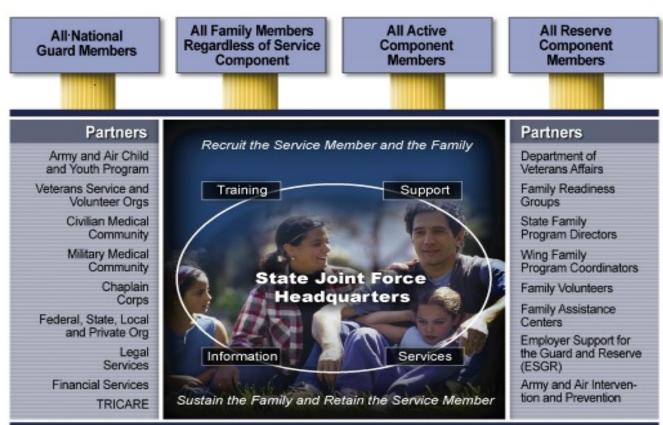
- •Local Community Services
- State and Local
- Government
- Department of Veterans **Affairs**
- Military Service
- **Components**
- Red Cross
- Uniformed Service **Organization**
- Disabled American **Veterans**
- American Legion
- Veterans of Foreign Wars
- Employment Assistance
- Tragedy Assistance GAUS
- EAGAS
- Legal Assistance
- Financial Assistance



National Guard Family



Program JOINT FORCE HEADQUARTERS DELIVERY SYSTEM



CONTINUUM OF SERVICE PLATFORM FOR ALL SERVICE MEMBERS AND FAMILIES

- "One-Stop" service goal
- Building family confidence through deployment preparation
- Involving children in the NG experience
- Making the family feel part of everything
- Community Partnerships

Community Partnerships Community Partnerships Examples

- USO
 - Deployment Care Packs, Phone Cards
- Local Schools
- VFW
 - Assist with events & families in need (funds, groceries), calling cards, reunion bags
- American Legion
 - Assist with events, support meetings
- ESGR
 - Employment Issues
- Community CISD/Stress Management
 - Services provided immediately following deployment
- Space Alliance
 - Food for holiday events & gifts for children
- Conferencing Company D
 - Donates email/voice Broadcasting



- Consumer Credit Counseling
 - Financial Counsel
- Red Cross
 - Briefings, Literature (Wallet Cards)
- Salvation Army
 - Assisting families during deployment, 1 Week Camp for ~140 Youth Annually
- Veteran's Coalition Semi-Annual Meeting
 - To provide local awareness of worldwide activities and facilitate community support to units and service members
- Veteran's Affairs
 - To provide training & education

Community Partnerships Community Partnerships Examples

- Chamber of Commerce & Local Businesses
 - auto repair, plumbers, accountants
- Domestic Violence Task Force
 - (District Attorney Office) for training, intervention
- Local Hospitals and Doctors Organizations
- CAIB/IDS
 - Nearby AFB
- Local Financial Organizations
 - For interest free loans/grants
- Schools and Churches
 - partners



ANG Wing Coordinator Sample of Background



- Long time Military Spouse or Parent
- Retired ANG member
- Overseas Active Duty experience
- Critical Incident Stress Mgmt experience
- Family Program volunteer experience
- Life Experience
- Graduate Degrees
- Counseling and Social Service Experience
- Managers, Trainers, Teachers, Paralegal, Marketing
- Past employees of Red Cross, VA, Veterans Orgs



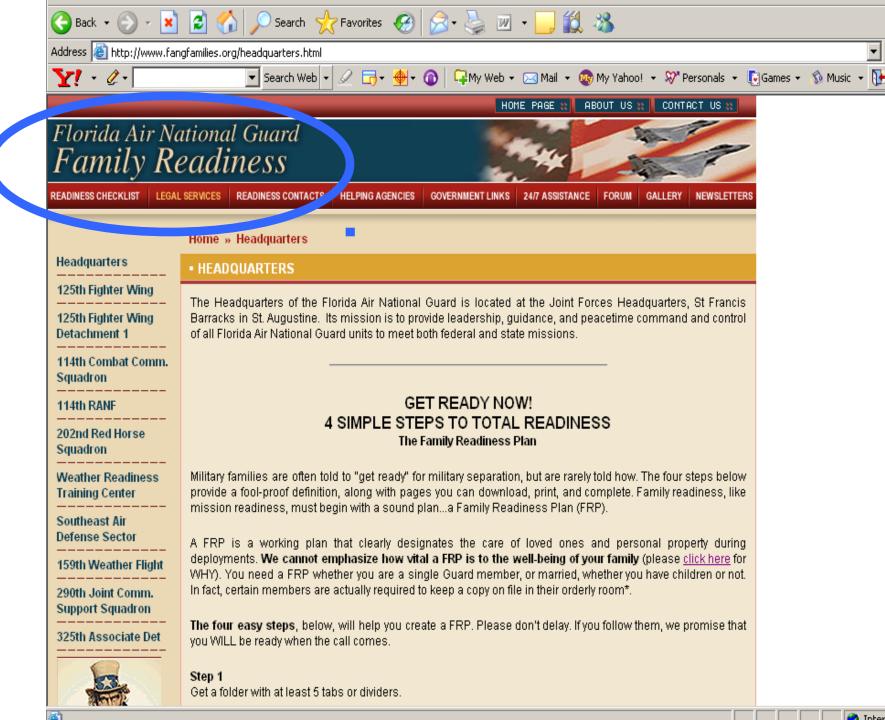
Other Strengths

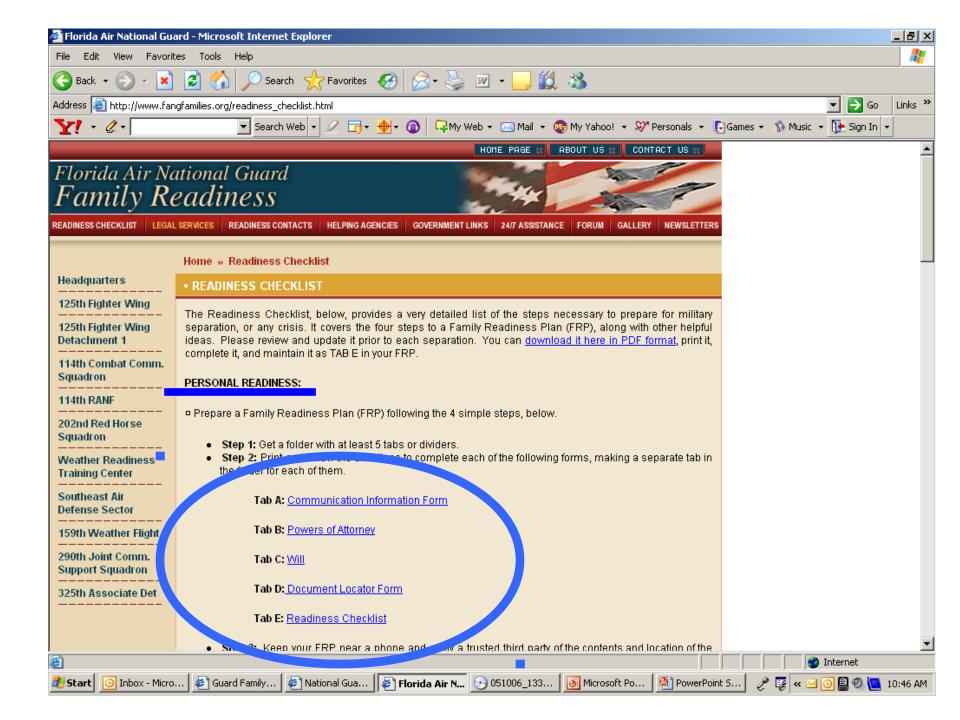


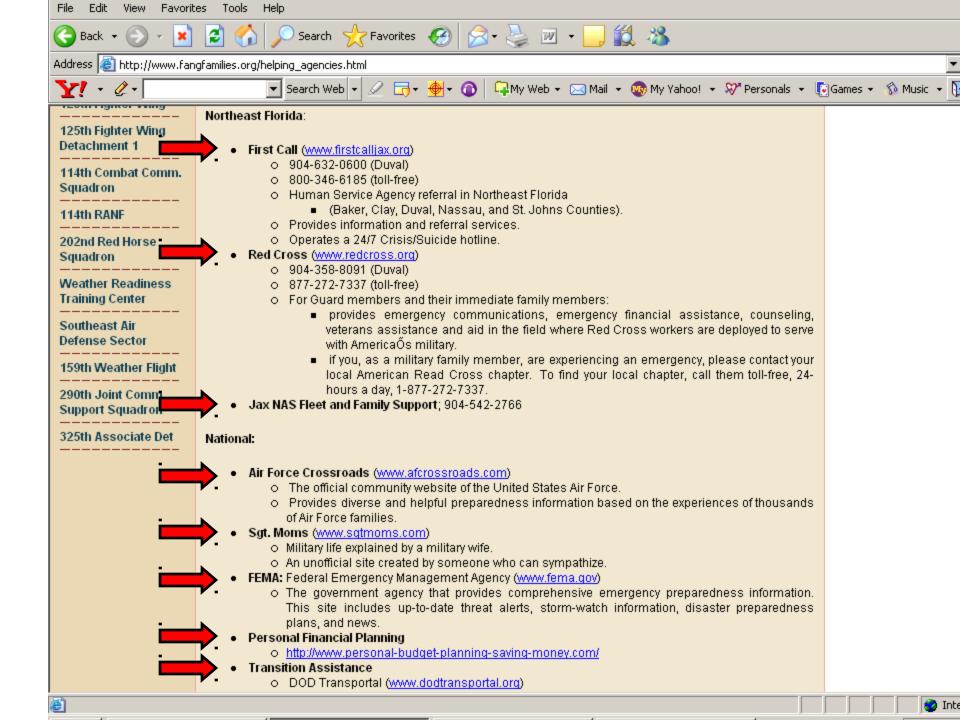
- An approachable, knowledgeable, nonmilitary contact
- Building family trust in the Family Program through information & personal contact:
 - Training and Education
 - Phone calls
 - Newsletters
 - Emails
 - Mailings
 - Websites



- Automated email & telephone broadcasting
- Joint Family Readiness Council or Board Meeting
- Personal Care Plan Binder (before BMT)
- KUDOS ("Mock" deployment experience)
- Operation FIT (Families in Touch)
- Websites...example:
 - www.fangfamilies.org/headquarters.html









National Guard Child & Youth Program

- National level program implemented Oct 04
- Supports NG readiness, recruiting and retention efforts
- Designed to offer specialized training, guidance, support, resources
- Integral part of the NG's mission in sustaining the family
- Leadership
 - NGB Child & Youth Program Manager
 - Seven Regional Child & Youth Program Coordinators
 - State Youth Deployment Specialists



National Guard Family



Program Inter-Service Family Assistance Committee

- Voluntary military/community cooperative partnership
- Ad HOC; Based on needs of Services, Components, and Community
- Shared leadership
- Geographic based; state, region, territory
- Meets on a regular basis (bi-monthly or quarterly)
- Establishes pre-plan delivery systems in the event of deployment or contingency operations

National Guard Family



Program Joint Services Family Support Network

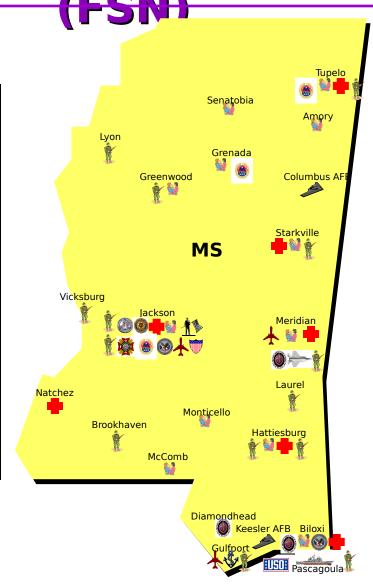
- Provides consistent & reliable support to all families & service members
- Supports steady state posture for the future
- Develops a base of cross-component & cross-functional personnel
- Serves as a safety net beyond the release from active duty
- Exploits services from outside agencies and organizations
- Facilitates transition from a non-mobilized to a mobilized status
- Enhances flexibility and agility in adapting to urgent issues
- Supports Reunion & Reintegration efforts for all Service Components
- Requires no new structure; structure currently exist



Mississippi Joint Services Family Support Network







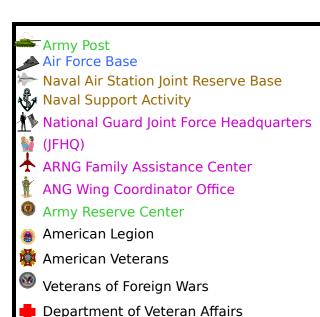
Mississippi
Joint Services FSN
ARNG - 12 FACs
ANG - 3 WCOs
USAR Centers - 14
Recruiting BN - 1
Air Force Bases - 2
Naval Station - 1
NAS - 1
NCBC - 1

VA - 2 Centers
AL - 601-352-4986
AMVET - 3 Posts
DAV - 601-355-2224
VFW - 130 Posts
MOPH - 4 Chapters
USO - 1 Site
ARC - 7 Chapters



Louisiana Joint Services **FSN**





US Army Recruiting BN

Disabled American Veterans

VA - 10 Centers

American Red Cross

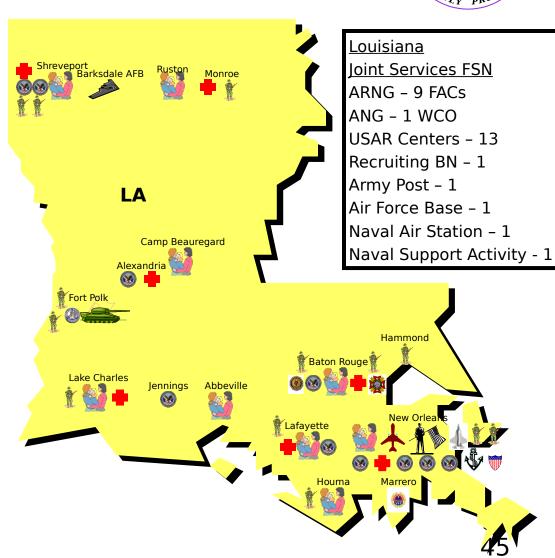
AL - 8 Districts

AMVET - 15 Posts

DAV - 775-822-6588

VFW - 140 Posts

ARC - 7 Chapters





Alabama Joint Services FSN







Regional Readiness Command



(JFHQ)

ARNG Family Assistance Center

ANG Wing Coordinator Office

Army Reserve Center

American Legion

American Veterans

Weterans of Foreign Wars

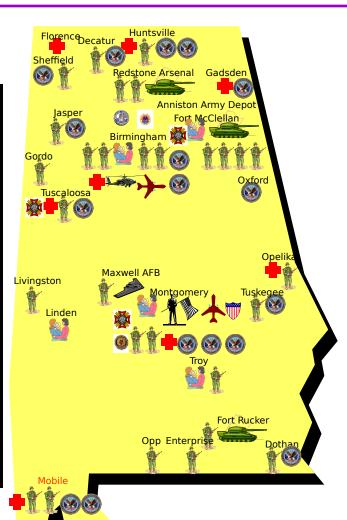
Department of Veteran Affairs

American Red Cross

m Disabled American Veterans

US Army Recruiting BN

Military Order of the Purple Heart



Alabama

Joint Services FSN

ARNG - 5 FACs

ANG - 2 WCOs

RRC - 1

USAR - 29 Centers

Air Force Base - 1

Army Posts - 3

Recruiting BN - 1

VA - 17 Centers

AL - 171 Posts

AMVET - 16 Posts

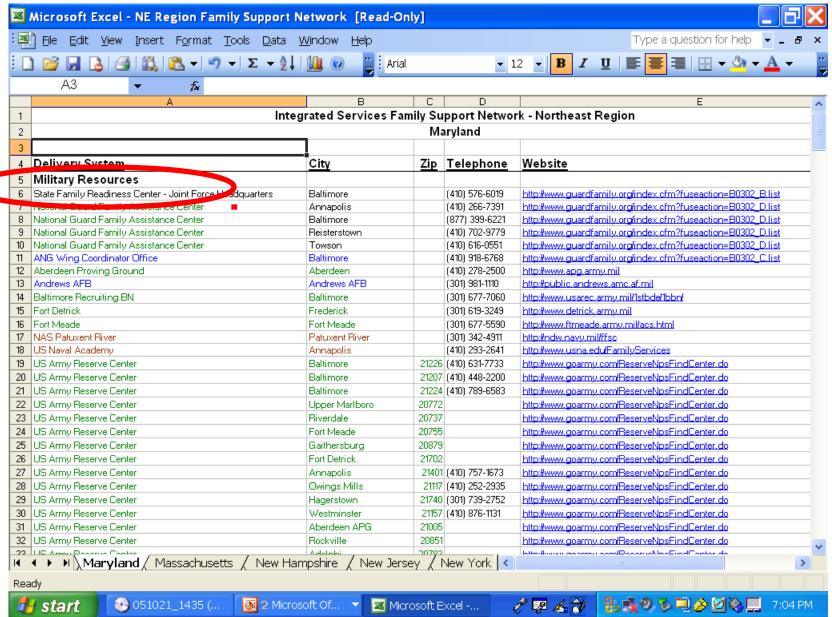
DAV - 4 Districts

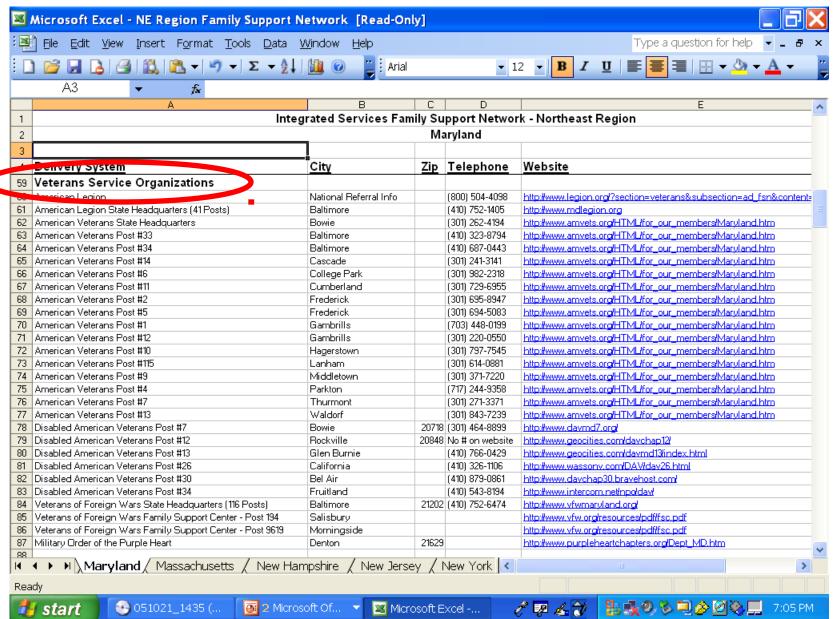
VFW - 124 Posts

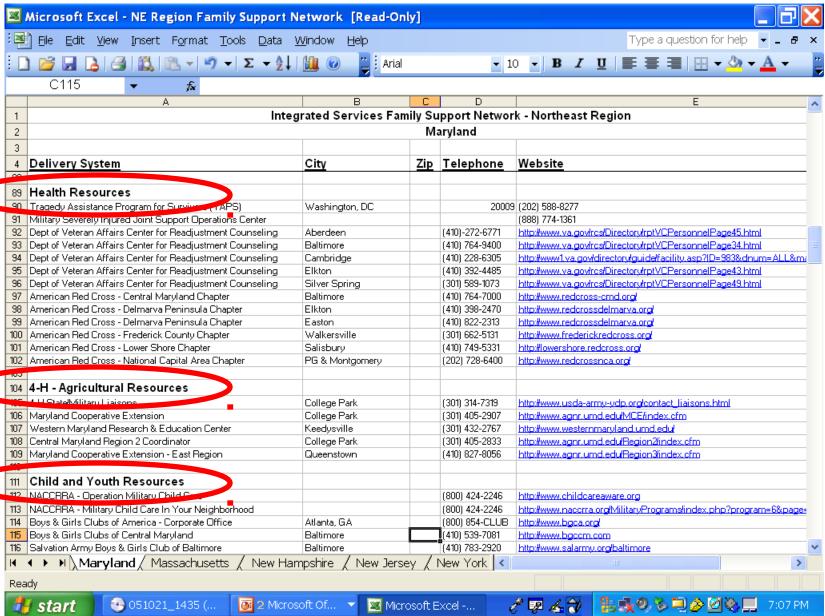
VFW Fam Spt Ctrs - 3

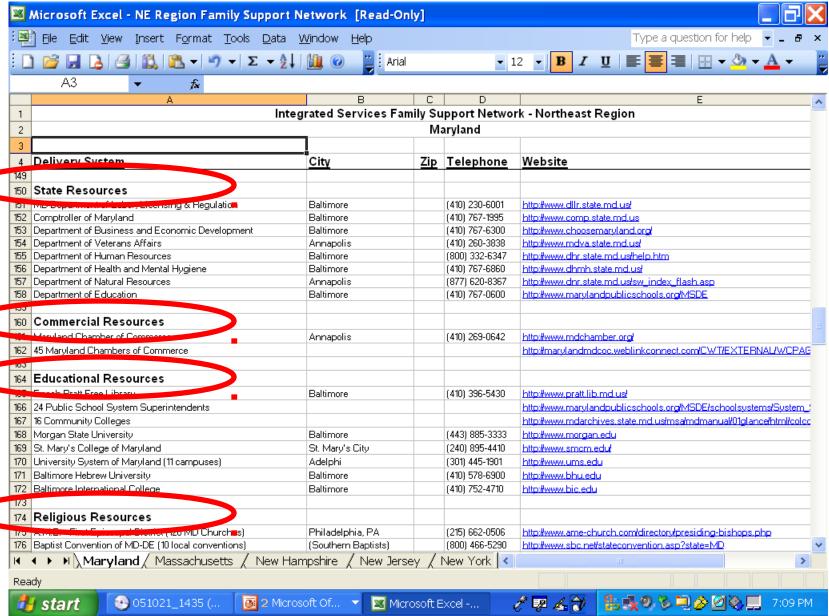
MOPH - 5 Chapters

ARC - 8 Chapters











- Consolidate gains and stabilize steady state posture for the future
- Capitalize on existing resources, initiatives, programs, and structures
- Conduct gap analysis for future steady state
- Eliminate service stove pipes or parochialism
- Maintain and expand:
 - State Joint Force HQs as the service platform
 - Consist and reliable family support delivery systems
 - Standardized training techniques
 - Community and Employer support base

Develop

- Structure the surge capability for a smooth transition to mobilizations
- A broad base of cross-component and cross-functional personnel
- Common definition reference manual for Service Components
- Inter-Service Family Assistance Committees
- Joint Services Family Support Network





Questions?